

ISO 9001 certified

May 2009

From the desk of: Amy Kahl email: amy@ozarktech.com

April 14, 2014

In Reply refer to: ROHS-COO-PACKAGING compliance bulletin 0509.doc

To the attention of: Compliance Department

This document certifies that:

- 1) All products manufactured and sold by OZARK TECHNICAL CERAMICS are in conformance with ROHS standards.
- 2) No materials supplied by OZARK TECHNICAL CERAMICS are environmentally hazardous or represent health hazards from routine exposure. No banned substances are used in the manufacture of our products. MSDS available on request.
- 3) All products are manufactured in the USA at our facility in Webb City, Missouri.
- 4) All packaging and crate materials for export shipments are made from non-coniferous wood or certified heat treated wooden materials.
- 5) No chemical dessicants are used or included in the shipments. Moisture protection is by physical means only, with polyethylene bags. No Silica Gel or Calcium Chloride substances are employed.

Please inform OZARK if you have additional documentation requirements or require information specific to a particular shipment. Thank you for your support.

Thanks!

Amy Kahl Traffic Manager OZARK TECHNICAL CERAMICS